

TERMS & CONDITIONS

GENERAL

These conditions of sale and goods supplied by alexandermacbeth.com ltd (the Company). Any quote given by the Company is an invitation to you to place an order with the Company only. No contract exists between you and the Company for the sale of any goods until the Company has received and accepted your order and initial deposit as cleared funds.

CONFIRMATION OF ORDER

Confirmation of an order will only be sent when all details have been agreed with the Company and the first payment has been made. This forms a binding and legal contract between you and the Company. No addition or alteration to the order will be valid unless agreed in writing by discretion of the Company. Fitting, plumbing, tiling, electrical and building work will not be included in the contract unless separately agreed.

PAYMENT

On confirmation of order a deposit payment of 50% of the total cost is due. On or prior to delivery of goods a further 90% of the remaining balance is due. You will be contacted one week prior to delivery to ensure the second payment is made on time. Failure to pay will result in delivery being delayed until funds are received. The remaining 10% of the balance is due upon completion of the installation. No deviation from the above payment terms is permissible without express permission of the Company. If you delay your delivery, the payment will still be due, unless otherwise agreed with the Company. In the event of late or non-payment and without affecting any other rights or remedies of the Company, the Company shall be entitled to either suspend delivery of the goods and their installation without notice until the agreed amount has been paid in full or terminate the contract by notice to you in writing. With regard to the final 10% balance this is payable upon completion.

PAYMENT – SUPPLY ONLY

As above, 50% deposit due on agreement of contract with full balance due prior to delivery. Failure to pay will result in delivery being delayed until balance received as cleared funds.

DELIVERY

Delivery date is scheduled upon payment of deposit, receipt of a signed Contract and all details having been agreed. Responsibility of the goods will pass to the client upon delivery. Any damage or loss caused by persons not employed by the Company such as builders or other tradespersons is the responsibility of the client. Goods purchased by the client and fitted by the Company is the responsibility of the client. For goods installed by the Company risk shall pass after installation. Damage in either case due to inadequate site access shall be at your risk.

INSTALLATION

It is the customer's responsibility to ensure the site is ready for installation.

CANCELLATION

Cancellation of orders will only be accepted if the Company has agreed in writing and on condition that you reimburse the Company all costs and expenses or losses and damages resulting from the cancellation.

WARRANTY

All goods must be inspected immediately following installation and will be repaired or replaced free of charge if found to be defective or damaged in anyway arising from the installation by the Company's representatives. This warranty does not apply to any defect arising from fair wear and tear, wilful damage, accident, negligence by you or any third party, use otherwise than recommended by the Company, failure to follow the Company's instructions on aftercare or any alteration or repair carried out without the Company's approval. The Company will not take responsibility for goods that have been purchased by the client and fitted by the company.

Plumbing – 1year warranty

Cabinets and furniture – 5 year warranty